UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND NORTHERN DIVISION

George McDonald,	: Civil Action No.:
Plaintiff,	· :
V.	:
Educational Credit Management Corp.; and DOES 1-10, inclusive,	COMPLAINT
Defendants.	: :

For this Complaint, the Plaintiff, George McDonald, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA"), and the invasions of Plaintiff's personal privacy by the Defendants and their agents in their illegal efforts to collect a consumer debt.
 - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendants transact business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

4. The Plaintiff, George McDonald ("Plaintiff"), is an adult individual residing in Gambrills, Maryland, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).

- 5. Defendant, Educational Credit Management Corp. ("Educational"), is a Minnesota business entity with an address of 1 Imation Place, Building 2, Oakdale, Minnesota 55128, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).
- 6. Does 1-10 (the "Collectors") are individual collectors employed by Educational and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
 - 7. Educational at all times acted by and through one or more of the Collectors.

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 8. The Plaintiff incurred a financial obligation (the "Debt") to a creditor (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Educational for collection, or Educational was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. Educational Engages in Harassment and Abusive Tactics

- 12. Educational called the Plaintiff between the hours of 9:00 PM and 8:00 AM.
- 13. Educational threatened to attach the Plaintiff's property if the Debt was not

immediately paid. To date, no such action has occurred.

- 14. Educational threatened to garnish the Plaintiff's wages if the Debt was not immediately paid. To date, no such action has occurred.
- 15. Educational threatened to file legal action against the Plaintiff if the Debt was not immediately paid. To date, no such action has been filed.

C. Plaintiff Suffered Actual Damages

- 16. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 17. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, fear, frustration and embarrassment.
- 18. The Defendants' conduct was so outrageous in character, and so extreme in degree, as to go beyond all possible bounds of decency, and to be regarded as atrocious, and utterly intolerable in a civilized community.

<u>COUNT I</u> <u>VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.</u>

- 19. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 20. The Defendants' conduct violated 15 U.S.C. § 1692b(1) in that Defendants contacted third parties and failed to identify themselves and further failed to confirm or correct location information.
- 21. The Defendants' conduct violated 15 U.S.C. § 1692b(2) in that Defendants informed third parties of the nature of Plaintiff's debt and stated that the Plaintiff owed a debt.

- 22. The Defendants' conduct violated 15 U.S.C. § 1692c(a)(1) in that Defendants contacted the Plaintiff before 8:00 a.m. and after 9:00 p.m.
- 23. The Defendants' conduct violated 15 U.S.C. § 1692e(4) in that Defendants threatened the Plaintiff with garnishment if the Debt was not paid.
- 24. The Defendants' conduct violated 15 U.S.C. § 1692e(4) in that Defendants threatened the Plaintiff with attachment of his property if the Debt was not paid.
- 25. The Defendants' conduct violated 15 U.S.C. § 1692e(5) in that Defendants threatened to take legal action, without actually intending to do so.
- 26. The Defendants' conduct violated 15 U.S.C. § 1692e(10) in that Defendants employed false and deceptive means to collect a debt.
- 27. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 28. The Plaintiff is entitled to damages as a result of Defendant's violations.

COUNT II INVASION OF PRIVACY BY INTRUSION UPON SECLUSION

- 29. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 30. The *Restatement of Torts, Second*, § 652(b) defines intrusion upon seclusion as, "One who intentionally intrudes…upon the solitude or seclusion of another, or his private affairs or concerns, is subject to liability to the other for invasion of privacy, if the intrusion would be highly offensive to a reasonable person."
- 31. Maryland further recognizes the Plaintiff's right to be free from invasions of privacy, thus Defendants violated Maryland state law.
 - 32. The Defendants intentionally intruded upon Plaintiff's right to privacy by

continually harassing the Plaintiff with calls between the hours of 9:00 PM and 8:00 AM.

- 33. The telephone calls made by the Defendants to the Plaintiff were so persistent and repeated with such frequency as to be considered "hounding the plaintiff" and "a substantial burden to her existence," thus satisfying the *Restatement of Torts, Second*, § 652(b) requirement for an invasion of privacy.
- 34. The conduct of the Defendants in engaging in the illegal collection activities resulted in multiple invasions of privacy in such a way as would be considered highly offensive to a reasonable person.
- 35. As a result of the intrusions and invasions, the Plaintiff is entitled to actual damages in an amount to be determined at trial from the Defendants.
- 36. All acts of the Defendants and its agents were committed with malice, intent, wantonness, and recklessness, and as such, the Defendants are subject to punitive damages.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendants:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against the Defendants;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendants;
- 4. Actual damages pursuant to MD. Code Comm. Law § 14-203;
- 5. Actual damages pursuant to MD. Ann. Code. Bus. Reg. § 7-401(b);
- 6. Statutory damages pursuant to 47 U.S.C. § 227(b)(3)(B) & (C);

- 7. Actual damages from the Defendants for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff;
- 8. Punitive damages; and
- 9. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: October 30, 2010

Respectfully submitted,

By /s/ Forrest E. Mays___

Forrest E. Mays (Bar No. 07510) 1783 Forest Drive, Suite 109 Annapolis, MD 21401 Telephone: (410) 267-6297

Facsimile: (410) 267-6234 Email: mayslaw@mac.com

Of Counsel To

LEMBERG & ASSOCIATES L.L.C. A Connecticut Law Firm 1100 Summer Street, 3rd Floor

Stamford, CT 06905

Telephone: (203) 653-2250 Facsimile: (877) 795-3666

ATTORNEYS FOR PLAINTIFF